
Website Refund Policy

Methods of Payment

We have selected WorldPay to manage the processing of payments through our website.

WorldPay's payment solutions are trusted and utilised by thousands of businesses, big and small, in nearly all parts of the world. WorldPay's e-commerce solutions are secure and easy-to-use and have enabled customers to gain access to valuable products and services over the Internet.

With WorldPay, you are provided with a variety of options for payment, such as Visa, MasterCard, Switch and all the major credit cards. We also accept debit cards.

Money Back Guarantee

You may cancel a payment made on this website within seven days of making the order by sending an email quoting your account number and the name of the person who made the payment to **enquiries@bdenergy.org.uk**.

You will need to make alternative arrangements to pay any outstanding bill.

All refunds will be credited to the payment card used to make the order.

All refunds are subject to security controls and customers will need to give correct answers to security questions before refunds are made.
